

Contact Privacy Notice

Who are we and what do we do with your personal data?

Cartiere Carrara S.p.A., with registered office at Viale Spartaco Lavagnini No. 41, 50129 Florence (hereinafter referred to as the "Data Controller" or the "Controller"), is committed to protecting the confidentiality of your personal data and ensuring that they are protected against any event that may pose a risk of a data breach.

To this end, the Controller implements internal policies and procedures concerning the collection and use of personal data, as well as the exercise of your rights under the applicable data protection laws. These policies and procedures are regularly updated whenever necessary and, in any event, in the case of legal or organizational changes affecting the processing of your personal data.

The Controller has appointed a Data Protection Officer (DPO), whom you may contact for any questions regarding the policies and procedures adopted.

Contact the DPO at: dpo@cartierecarrara.com

How does the Controller collect and process your data?

The Controller collects and/or receives your personal data, including: IP address, Identifying personal data (such as name, surname, email address, and telephone number)

This information is collected during your navigation of the website and is used solely to manage the site and respond to your request for information.

Your data may be disclosed to third parties and/or recipients where this is necessary to fulfil the above purposes and to comply with specific legal obligations. Any disclosure of personal data that does not serve the stated purposes will require your prior consent.

Your personal data will not be disseminated or disclosed to unspecified or unidentifiable third parties. The Controller does not transfer your personal data outside the European Economic Area.

What happens if you do not provide your data?

The personal data required through the "Contact" section are necessary to respond to your request. If you do not provide this data, the Controller will be unable to process your request.

How and for how long is your data stored?

Your data will be processed using both electronic and manual methods by personnel specifically authorized and trained by the Controller.

Data is stored in electronic archives protected by effective and appropriate security measures aimed at countering the risk of data breaches as identified by the Controller.

Data will be retained only for the time strictly necessary to handle your request for information and to send communications of this nature, and in any case for no longer than **ten (10) years**, unless an event occurs that requires the involvement of competent Authorities or third parties in charge of the Controller's data security operations to investigate the causes of such event.

What are your rights?

Within the limits set by the applicable data protection regulations and especially within time constraints, you have the following rights regarding your personal data:

- Right of access
- Right to rectification
- Right to erasure

Cartiere Carrara S.p.A.

- Right to restriction of processing
- Right to object
- Right to data portability

These rights may be exercised **free of charge and without any formal requirements**.

In particular, you have the right to:

- Obtain a copy (also in electronic format) of your personal data being processed. If you request additional copies, the Controller may charge you a reasonable administrative fee;
- Request the erasure, restriction, update, or correction of your personal data, and to have such requests extended to third parties/recipients where applicable, unless overriding legitimate grounds prevent such compliance (e.g., public interest investigations or risk containment measures handled by the Controller);
- Receive communication, without undue delay and in any case within one (1) month of your request (extendable by two additional months if necessary), regarding the actions taken following your request.

For more information or to exercise your rights, you may contact the Controller at: dpo@cartierecarrara.com

How can you lodge a complaint?

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with the **competent supervisory authority**, in particular in the Member State of your habitual residence, place of work, or the place of the alleged infringement of Regulation (EU) 2016/679.